Be here now. The past is gone and the future is yet to come. What you do now determines the future. Whatever you are doing now, make sure it is your best and give it your full attention...whether it is at work, at an IIA event, or home with your family.
Give every member an opportunity to bloom. It takes many and various flowers to make a bouquet. Each person has something they are good at. Do not micromanage. It takes a village to run an IIA Chapter.
As active volunteers, we often may feel overwhelmed with the variety of commitments and obligations in our life. Remember all contributions make a big difference! It is often the case that as a passionate and dedicated volunteer, your 50% is better than most people’s 100%!
Assign each Board member to a committee. If there are more Board members than committees assign two, such as programs or registration. Make sure each committee has assigned goals and tasks so they know what they are responsible for. When the Board works as a team you will get more done.
It’s all about attitude.
The more positive energy you generate, the better you will be perceived.
Otherwise, you might just be another pea in the pod.
It’s not the will to win that matters— everyone has that. It’s the will to prepare to win that matters.
Learn to develop trust with the people you work with. It’s not a one-person show. (And they can’t ALL be a bunch of clowns!)
Connect with those who share your interests; to drive initiatives, a team is much more effective than an individual.
What goes around, comes around. RESPECT must be given to be received. Respect others as you respect yourself... ALWAYS and in EVERY situation.
Take a risk and plunge below your comfort zone... Don’t be afraid to try something new, whether it’s a new type of event for your chapter like a webinar or regional conference, or maybe a new leadership role like an advocacy or social media chair.
Work with the chapters in your district to identify the Top 3 speakers and topics from last year. Remember to use the IIA’s speaker database for potential speakers.
Everybody adds value

Be an active listener
Continue to learn & expand your knowledge. The benefits are unlimited.
CUT THROUGH THE MAZE! Don’t get caught up in doing things the way they’ve always been done. Build consensus and lead the way by making it easy for others to follow.
When you need to...just ASK! Ask for help when you are in doubt, have questions – ask other officers, district representative, district advisor. Ask for volunteers for Chapter leaders, at events. Ask for best practices – why start from zero?
Connect...part of being a chapter leader is being the “face” of the chapter and getting to know others...chapter leaders are in the customer service business...A big reason members are part of The IIA and come to chapter events is because the want to network and feel like they belong. Make sure to welcome members at meetings and know them...and smile!...Connecting with your members will drive retention, recruitment and attendance at meetings.
“I love Mickey Mouse more than any woman I have ever known.”

Walt Disney
Whether it is here at Leadership Academy, this summer at your District Workshop, or throughout the year, take the opportunity to ask others for ideas. Ask who their favorite chapter speaker was last year. Ask what they do to increase membership. Don’t be afraid to ask the questions...you may be able to use the answers.
You are never alone. There is always someone to call, who has been in your position before, so give a call or send an Email to your DR, DA, fellow Chapter Leaders or HQ you will be amazed at the response you will get.

Phone a Friend
Teamwork

Coming Together is a beginning.
Keeping together is progress. Working together is success.
Keep building on the learning experiences, and evolve to try new approaches and new venues.
I don’t know what I don’t know. Swallow your pride, ask, learn, and grow.
BE EXCITED AND PASSIONATE
Keys to Leadership success is to engage your officers. Leaders embody critical traits: passion, consistency, persistence, integrity, flexibility, optimism and patience. Leaders set the tone for the energy and creativity to rise to new heights. It is contagious!! Pass it on!!!
Team members want to be engaged and also have some level of control over their environment. A leader recognizes that the people doing the work generally have the best ideas about how to improve the activities they participate in.
Don’t be afraid to ASK OTHERS for what you need! To speak for free, to provide a venue, to sponsor the food, to help on a project, to work on a committee . . . People are honored to be asked, they want to help, and they are eager to be a part of something that matters!
FOCUS your time and energy on what’s really important. FOCUS on your Chapter members – to help them be successful in their careers. FOCUS on your Chapter volunteers – to help them feel valued and respected. And FOCUS on the task at hand. Your goals will be achieved with a FOCUS on the people and the actions that matter.
Hope for the best, plan for the worst. Always have a back up plan. Reward success.
Don’t be afraid of daunting tasks. Be fearless and you can achieve great things. Remember to see the bigger picture.
Do what you can! Don’t bite off more than you can chew. Run the chapter like a business (negotiate everything.) Learn to say no. Ask for what you want.
Continually ask your membership to volunteer to help with the chapter, whether it’s an officer position, a committee chair, or a specific task.
Read and study the chapter manual and the treasurer’s manual. 98% of the information that you need to be successful is there.
When you have confidence, you can have a lot of fun. And when you have a lot of fun...you can do amazing things! - Joe Namath
It is more fun to be **IN** the parade, then to **watch** the parade! Get involved! And be silly!
In the words of Dwight D. Eisenhower, “The supreme quality of leadership is integrity.”
Integrity--adherence to moral and ethical principles or soundness of moral character--is of utmost importance to internal audit leaders.
WHAT IS MY SLIDE?
The pessimist complains about the wind. The optimist expects the wind to change. A leader adjusts the sails.
Stop waiting for things to happen.....Go out and make them happen!
Line Up for New Members!
New members are the essence of our Chapters and our Chapters keep the Internal Audit Profession Strong. So, “Line Up” to network with new members, engage with new members and mentor new members.
Listen

We have but two ears and one mouth so that we may listen twice as much as we speak – Thomas Edison
Always be encouraging and upbeat when working with the members of your chapter. Look for the positives in everything you do and be the leader for constructive change. Set a good example by your actions and provide support and leadership to your Chapter at all times.

And most of all “Keep Smiling” every day – It looks good on you!