

Monday | March 11**8:00 – 9:15 a.m. CST****Future Innovations with Big Impact: What's Leading the Charge?***NASBA Field of Study: Business Management & Organization**Knowledge Level: Intermediate*

Shivvy Jervis

Award-winning Technology Futurist

Shivvy Jervis, multi-award winning futurist, industry advisor, and broadcaster, will share insights into future innovations with big impact, debunk the myths around “disruptive innovation,” and answer the question, “What’s leading the charge?”

In this session, participants will:

- Receive a tip sheet for how to create a true innovation mindset.
- Be introduced to applications of technology that need to be on their radar.
- Learn about the latest advances in cognitive computing, digital identity, and immersive technologies, which could reinvent how they do business.

Shivvy Jervis is a futurist and video series creator who has been voted one of the “most creative thinkers in tech” and a thought leader “making digital Britain tick.” A riveting storyteller at more than 300 events, her work has received more than 15 industry accolades, including 4 national award nominations. Jervis champions “tech-for-good” and purpose-driven innovation, i.e. the sheer power of the digital and tech arena to drive meaningful — and sustainable — impact. She is particularly known for her work as the creator and producer/host of a long-running online video series (Digital Futures) that regularly draws in a 350K+ audience per episode and has tracked up over 10 million views to date.

Monday | March 11**9:15 – 10:05 a.m.****IIA President's Address and Conversation with Commissioner Hester M. Peirce, Securities and Exchange Commission***NASBA Field of Study: Business Management & Organization**Knowledge Level: Intermediate*

Richard F. Chambers, CIA, QIAL, CGAP, CCSA, CRMA
President and Chief Executive Officer
The Institute of Internal Auditors

Hester M. Peirce, J.D.

Commissioner

U.S. Securities and Exchange Commission (SEC)

The mission of the United States Securities and Exchange Commission (SEC) is to protect investors; maintain fair, orderly, and efficient markets; and facilitate capital formation. SEC Commissioner Hester Peirce will join IIA President and CEO Richard Chambers for a conversation on the current policy landscape and activities at the SEC.

In this session, participants will:

- Learn about the SEC's priorities and policy and enforcement decisions.
- Understand the role internal audit plays in SEC discussions and actions.
- Explore the role well-designed regulation plays in protecting investors and consumers while promoting financial stability and innovation.

Richard F. Chambers, CIA, QIAL, CGAP, CCSA, CRMA, is president and CEO of The Institute of Internal Auditors (IIA), the global professional association and standard-setting body for internal auditors. Chambers has more than four decades of internal audit and association management experience, mostly in leadership positions. Prior to taking the helm of The IIA in 2009, he was national practice leader in Internal Audit Advisory Services at PricewaterhouseCoopers; inspector general of the Tennessee Valley Authority; deputy inspector general of the U.S. Postal Service; and director of the U.S. Army Worldwide Internal Review Organization at the Pentagon. He currently serves on the Committee of Sponsoring Organizations of the Treadway Commission (COSO) Board of Directors; the International Integrated Reporting Council (IIRC); and The IIA Board of Directors, as well as the Georgia State University School of Accountancy Advisory Council and the University of Alabama Culverhouse School of Accountancy's Professional Advisory Board. Chambers also has served on the U.S. President's Council on Integrity and Efficiency. *Accounting Today* ranks Chambers as one of the Top 100 Most Influential People shaping the accounting profession, and he is recognized by the National Association of Corporate Directors (NACD) as one of the most influential leaders in corporate governance. In 2016, Chambers was honored by American City Business Journals' *Orlando Business Journal* as a top CEO of the Year. Chambers has authored two award-winning books: *Trusted Advisors: Key Attributes of Outstanding Internal Auditors*, which was released in early 2017; and *Lessons Learned on the Audit Trail*, which is currently available in five languages.

Hester M. Peirce was appointed by President Trump to the SEC and sworn in on January 11, 2018. Previously, as senior research fellow and director of the financial markets working group at the Mercatus Center at George Mason University, Commissioner Peirce explored how financial markets foster economic growth and how well-designed regulation protects investors and consumers while promoting financial stability and innovation. Prior, she oversaw financial regulatory reform efforts following the 2008 financial crisis and conducted oversight of the regulatory implementation of the Dodd-Frank Act as senior counsel on Senator Richard Shelby's Committee on Banking, Housing, and Urban Affairs staff. Earlier, Commissioner Peirce was counsel to SEC Commissioner Paul S. Atkins, a staff attorney in the SEC's Division of Investment Management, an associate at Wilmer, Cutler & Pickering, and a clerk for Judge Roger Andewelt on the Court of Federal Claims.

Monday | March 11**10:30– 11:45 a.m. CST****From Risk to Opportunity: Leading Through Crisis***NASBA Field of Study: Personal Development**Knowledge Level: Advanced*

Fireside Chat With Cheryl Boone Isaacs

Film Marketing Executive, CBI Enterprises, Inc.

Former President, Academy of Motion Picture Arts and Sciences

Moderator:

Nancy Haig, CIA, CCSA, CFSA, CRMA

Director, Internal Audit and Compliance

Alvarez & Marsal

In this ever-evolving and fast-paced business environment, every organization can expect disruption from risk. While businesses hope not to face situations precipitating significant disruption and media coverage, they must be prepared to manage unknown risks in the form of crises on a daily basis. Cheryl Boone Isaacs, film marketing executive and immediate past president of the Academy of Motion Picture Arts and Sciences, will discuss how she led the Oscars through crises that provoked major media attention.

In this session, participants will:

- Discuss potential impacts a crisis can have on an organization.
- Examine tactics to address crises to minimize disruption and damage.
- Explore business recovery strategies after managing through a crisis.

Cheryl Boone Isaacs has been a respected motion picture marketing executive for over 30 years and is the immediate past president of the Academy of Motion Picture Arts and Sciences. Her business, CBI Enterprises, has consulted for MTV Films, Paramount Pictures, Universal Pictures, Lionsgate, and Sony Entertainment, among others. At New Line Cinema, Boone Isaacs and her marketing team helped position the studio as one of just two that had four films open No. 1 at the box-office in 1998, including *Rush Hour*, whose \$33 million opening was, at the time, the largest in company history. Previously, she orchestrated Paramount Pictures' acclaimed publicity campaigns for *Forrest Gump* and *Braveheart*, each of which won multiple Academy Awards. Boone Isaacs is currently an adjunct professor at Chapman University's Dodge College of Film and Media Arts, and she guest lectures at several other schools.

Nancy Haig is head of internal audit and compliance for a global consulting firm and previously served as vice president of internal audit for a global pharmaceutical manufacturer. Her expertise includes risk-based internal audit and compliance in the financial services, health care, pharmaceutical, and professional services industries. An advocate of the internal audit profession, Haig not only mentors those interested in pursuing a career in internal auditing, but also serves as a volunteer leader for The IIA on the global and North American boards as well as on the audit committee and editorial board.

Monday | March 11**12:45 – 1:45 p.m. CST****In Conversation With...Effective Approach to Audit Team Transformation***NASBA Field of Study: Personnel/Human Resources**Knowledge Level: Intermediate***Moderator:**

Bill Michalisin

Executive Vice President, Chief Operations Officer

The Institute of Internal Auditors

Stacey Schabel, CIA, CPA

Vice President and Chief Audit Executive

Jackson National Life Insurance Company

Making your team one that people look forward to being a part of each day is crucial to talent retention, motivation, and attraction. If your team doesn't currently fit this mold, team transformation is essential. Teams characterized by positive energy, honest communication, clear expectations, authentic leadership, opportunities for growth and development, challenging projects, and collaboration will attract and retain tomorrow's leaders while the others struggle to keep up.

In this session, participants will:

- Receive tips for creating and fostering a high-functioning team environment, developing a talent pipeline, and inspiring and motivating their team.
- Understand the keys to building and sustaining an effective audit team.
- Learn how to structure their audit team for future success without massive hiring and firing.

Bill Michalisin joined The IIA in 2013 as chief marketing officer leading all brand, marketing, communications, sales, and relationship enablement strategies across all global IIA channels. In 2014, his role was expanded to include oversight as the executive director of The IIA's Research Foundation, and in 2015, he assumed the role of chief officer for IIA operations. In his current role, Michalisin leads all operations and core services offered to IIA members globally, including Membership, Chapter & Institute Relations, Certifications, Conferences, Learning Solutions, Partnerships, and Enterprisewide Sales & Business Development. Prior to joining The IIA, Michalisin was industry marketing leader for consumer and industrial products at Deloitte, which included responsibilities for cross-functional delivery within aerospace and defense, automotive, consumer products, process and industrial products, retail and distribution, and travel, hospitality, and leisure sectors. Earlier in his career, Michalisin was a business process strategy and fraud/forensic investigation consultant at both Deloitte Consulting and Accenture, providing consulting services to clients in media and entertainment, consumer products, manufacturing, and financial services.

Stacey Schabel has more than 17 years of audit and risk management experience. She is responsible for a North American group-wide internal audit team that examines and evaluates the key activities and processes supporting the North American operations of Prudential plc, including Jackson National Life Insurance Company. She assists the board, audit and risk committee members, and executive management in protecting the organization's assets, reputation, and sustainability by assessing and reporting on the overall effectiveness of risk management, control, and governance processes. Schabel serves on The IIA's Global Financial Services Guidance Committee and is the Chief Audit Executive Engagement Chair for the Lansing, Michigan chapter.

Monday | March 11**2:00 – 3:00 p.m. CST****Auditing at the Speed of Risk***NASBA Field of Study: Auditing**Knowledge Level: Advanced*

Richard Chambers, CIA, QIAL, CGAP, CCSA, CRMA
President and Chief Executive Officer
The Institute of Internal Auditors

In the 21st century, risks emerge at warp speed, often catching organizations unaware and unprepared. The consequences can be devastating. To protect and enhance value, internal auditors must elevate their capability to audit at the speed of risk.

In this session, participants will:

- Gain insights into the dynamic nature of risk in the 21st century and the velocity with which it can approach unsuspecting organizations.
- Understand the compelling need and effective strategies for internal auditors to identify emerging risks long before they present a clear and present danger to their organizations.
- Discuss disruptive risks facing the auditing profession, the organizations it serves, and how these disruptive forces may impact its ability to serve organizations in the decade ahead.
- Discover effective strategies to audit smarter, better, and faster — to audit at the speed of risk.

Richard F. Chambers, CIA, QIAL, CGAP, CCSA, CRMA, is president and CEO of The Institute of Internal Auditors (IIA), the global professional association and standard-setting body for internal auditors. Chambers has more than four decades of internal audit and association management experience, mostly in leadership positions. Prior to taking the helm of The IIA in 2009, he was national practice leader in Internal Audit Advisory Services at PricewaterhouseCoopers; inspector general of the Tennessee Valley Authority; deputy inspector general of the U.S. Postal Service; and director of the U.S. Army Worldwide Internal Review Organization at the Pentagon. He currently serves on the Committee of Sponsoring Organizations of the Treadway Commission (COSO) Board of Directors; the International Integrated Reporting Council (IIRC); and The IIA Board of Directors, as well as the Georgia State University School of Accountancy Advisory Council and the University of Alabama Culverhouse School of Accountancy's Professional Advisory Board. Chambers also has served on the U.S. President's Council on Integrity and Efficiency. *Accounting Today* ranks Chambers as one of the Top 100 Most Influential People shaping the accounting profession, and he is recognized by the National Association of Corporate Directors (NACD) as one of the most influential leaders in corporate governance. In 2016, Chambers

was honored by American City Business Journals' *Orlando Business Journal* as a top CEO of the Year. Chambers has authored two award-winning books: *Trusted Advisors: Key Attributes of Outstanding Internal Auditors*, which was released in early 2017; and *Lessons Learned on the Audit Trail*, which is currently available in five languages.

Monday | March 11**3:30 – 4:45 p.m. CST**

Role of Artificial Intelligence and Automation to Assess Emerging Risks

NASBA Field of Study: Information Technology

Knowledge Level: Advanced

Manuel Coello

Senior Director, Data Analytics

CVS Health

Steve Biskie

Director, Risk Advisory Services

RSM US LLP

We often hear stories about the benefit of data analytics (DA) in the fieldwork/testing phases of an audit; however, some of the easiest/quickest wins can actually be made when applying DA to the planning process. Participants in this session will see first-hand — through the use of real-life examples applicable to most organizations — how, where, and when DA can be applied to the audit planning cycle.

In this session, participants will:

- See examples of DA for audit planning and brainstorm ideas for DA within their own audit planning processes.
- Learn about the use of, and techniques for, DA supporting the core audit processes that occur before fieldwork.
- Walk away with a 5-step checklist for implementing DA in their organization.
- Create a project plan for implementing DA for audit planning within the next 30 days.

Manuel Coello has a 20-year background in data analytics, automated audit processes, system implementations, and operations with Big Four and Fortune 500 companies, including CVS Health, GE, Stanley Black & Decker, Northrop Grumman, and EY. Passionate about maximizing audit impact by leveraging data, technology, and analytics, he is an internationally recognized expert in continuous auditing, analytics, and audit automation. While at Stanley Black & Decker, he won an ACL Impact Award for North America for the implementation of a continuous auditing program. Coello's worldwide experience has spanned the Americas, Europe, Africa, and Asia.

Steve Biskie has been working in audit, compliance, and IT risk management for over 23 years. His IT experience includes public accounting, private industry, and specialized risk management consulting firms. Considered an international expert in SAP audit and risk management issues, Biskie has published numerous audit-related topics for *SAP Professional Journal* and written articles for *SAP GRC Expert*. He authored

Surviving an SAP Audit and was an expert reviewer for *Security, Audit, and Control Features: SAP ERP* (Third and Fourth Editions). He is a thought leader in audit analytics and continuous monitoring, and is a four-time IIA All Star speaker.

Tuesday | March 12**8:30 – 9:45 a.m. CST****Leading Change – Achieve What Matters Most***NASBA Field of Study: Specialty Knowledge**Knowledge Level: Intermediate*

Mike Evans

Award-winning Author, Speaker and Executive Consultant

Internal audit leaders must cultivate and intensify the qualities of agility, flexibility, resiliency, and perseverance to effectively adapt and thrive in times of constant change. They must also understand that there is a critical difference between leading and managing change, and an appropriate ratio required to accelerate change.

In this session, participants will:

- Hear tips for avoiding the primary pitfalls and traps that sabotage most change efforts.
- Discover how to foster collaboration, camaraderie, and teamwork to establish unshakable trust and credibility.
- Understand how to identify the root cause of undesired cultural beliefs and actions and how to infuse desired beliefs and actions.

Mike Evans has served in executive leadership and consulting roles with Kotter International, FranklinCovey, and Tom Peters Company, working alongside such world-renowned thought leaders as Dr. John Kotter, Dr. Stephen Covey, Tom Peters, Jim Kouzes, Hyrum Smith, Steve Farber, and Chris McChesney. A best-selling author and award-winning speaker, Evans partners with organizations worldwide and in virtually every industry, consulting with senior teams, facilitating custom workshops, delivering keynote speeches, and providing coaching on shaping an optimal culture, flawlessly executing key strategies, igniting leadership capacity, amplifying employee engagement, and cultivating peak performance. His personal mission is to help individuals, teams, and organizations accelerate their ability to achieve more than they ever believed possible.

Tuesday | March 12**10:15 – 11:30 a.m. CST****Tools and Strategies to Make Data Analysis Work***NASBA Field of Study: Specialty Knowledge**Knowledge Level: Intermediate*

Jan Beckmann

Owner

Jan Beckmann Training & Consulting

Have you tried implementing data analysis into your audit approach but were frustrated with the time it takes to complete, lukewarm results, employee turnover, and audits that feel like they go on forever? Jan Beckmann spent more than 20 years creating and testing procedures to really make data analysis work in an internal audit approach. She has put those key tools and approaches together to help you.

In this session, participants will:

- Understand the need for adjusted timelines, scheduling, and management communication.
- Learn what templates, guidelines, and reporting are suggested for quality results.
- Gain a clear approach for how to select, develop, and retain great data analysts.

Jan Beckmann blends her unique combination of humor, energy, and technical knowledge to provide powerful training and consulting. Based in St. Louis, she spent 20 years in the audit profession with Deloitte, Anheuser-Busch, ACL, and BrownSmithWallace and built a go-to data analysis practice. Her business and leadership skills combine with a pragmatic approach her clients love.

Tuesday | March 12

12:45 – 1:45 p.m. CST

Innovative Approach to Audit Reports

NASBA Field of Study: Auditing

Knowledge Level: Intermediate

Neil Frieser, CIA, CPA
Senior Vice President, Internal Audit
Frontier Communications

This session will delve into developing new and innovative internal audit report formats using best practices examples and graphical elements to aid in presentation format.

In this session, participants will:

- Learn about an innovative approach to developing audit reports for operational and implementation audits.
- Obtain a clear understanding of the linkage between findings, maturity, and overall report ratings.
- Take away best practice examples for organizing and presenting content within audit reports.

Neil Frieser is senior vice president of internal audit for Frontier Communications, an \$8 billion company with customers in 29 states. Previously, as vice president of internal audit for Warner Music, he managed Viacom's global Sarbanes-Oxley compliance function. Earlier in his career, he was CFO for Simon & Schuster's medical publishing operations and an audit and transaction support manager with PricewaterhouseCoopers. Frieser is currently vice chairman of the North American Board and a member of the Global Board of The IIA. The author of multiple articles on corporate governance and compliance, he has chaired, since 2016, an annual conference focused on cybersecurity collaboration between the government and the private sector.

Tuesday | March 12

2:00 – 3:00 p.m. CST

Managing and Delivering Internal Audit's Data and Analytic Needs*NASBA Field of Study: Information Technology**Knowledge Level: Intermediate*

David Dunn, CIA, CPA, CITP, CGMA
Executive Vice President, Assistant General Auditor
The PNC Financial Services Group

Derrick Thomas, CISA, CISSP, CGEIT
Senior Vice President and Director, Advanced Data and Analytics Solutions
The PNC Financial Services Group

Balancing all the requests of your internal business units is vital for the success of your internal audit data analytics function. Learn about our journey to building a data analytics function that enhances audit service delivery.

In this session, participants will:

- Understand common pitfalls to watch out for while meeting client needs.
- Review steps for enhancing end-user experience levels and timelines.
- Analyze the value of building once and showcasing often, including obtaining buy-in and identifying stakeholders to champion their effort.

David Dunn is responsible for leading the internal audit function for PNC's information technology as assistant general auditor for The PNC Financial Services Group. He was previously senior vice president and senior audit director of global technology and operations for Bank of America. Dunn's 24+ years of experience in technology, audit, and financial services include The Royal Bank of Scotland, where he served as head of operational risk management (ORM) and as director of ORM technology and the Basel II program. Earlier, he held senior leadership positions at Capital One Financial, PeopleSoft, and Corning.

Derrick Thomas is a director in charge of the advanced data and analytic solutions (DAS) team within PNC's technology audit group. His team is responsible for data analysis, data procurement, code review, and infrastructure management functions within the internal audit department, as well as for the department's advanced analytic development, including robotics process automation (RPA), machine learning, and other emerging analytic hot topics. He is an accomplished accounting, audit, project management, and risk professional and specializes in data analytics, IT audit, risk management, and security. Thomas is also an adjunct-instructor and speaker for several professional service organizations, including The IIA and ISACA.

Tuesday | March 12

3:30 – 4:30 p.m. CST

Digital Auditor Hype Check: Separating Automation Myths From Practical Realities*NASBA Field of Study: Business Management & Organization**Knowledge Level: Intermediate*

Donald Gallien, CPA, CISA, CRCM, CISSP
Vice President, and Portfolio General Auditor
American Express

Joe Pizzuto
Vice President, General Auditor, and Head of Strategic Risk Management
General Motors

Paul Wigham, CRMA, CMIIA
Senior Managing Director, General Insurance, Internal Audit Group
AIG

Michael Smith, CPA
Partner
KPMG

Intelligent automation is on everyone's radar. Automation centers of excellence are popping up everywhere. Without conventional wisdom to guide them, internal auditors are engaging with these technologies in radically different ways. And rumors abound. Will automation bring a Utopian future where auditors focus on the "fun parts" of the job? Are automated audits a pipe dream? Will automation disrupt the traditional three lines of defense? We'll use real examples to separate hype from reality.

In this session, participants will:

- Develop ideas on how the auditor of the future looks, discuss the myths of automation and analytics, and understand what is achievable and even desirable.
- Learn how internal functions are leveraging automation and analytics to enhance the value of the audit process.
- Recognize opportunities and pitfalls inherent in automation technology from an auditor's perspective.
- Relate automation experiences from other internal auditors and business criteria for successful automation use cases to their own departments and organizations.

Donald Gallien is a vice president, portfolio general auditor at American Express. He leads audit teams performing information technology audits and data analytics for the internal audit group. Previously, he was a senior vice president, treasury systems at Countrywide Financial Corporation, where he led the corporate treasury information technology function. He was also a manager in Deloitte & Touche's enterprise risk services practice, and held other audit positions in industry and government.

Joe Pizzuto manages a global team of audit professionals providing independent, objective assurance on the effectiveness of GM's risk management, governance, and controls. He's also responsible for managing GM's strategic risk management function, assisting management and the Board in evaluating strategic and operating risks, and maintaining an effective ERM framework. Previously, as CAE at GE Capital, Pizzuto led a team of more than 350 audit professionals based in 16 countries worldwide. Prior to GE, he spent 18 years with Citigroup and its predecessor companies, including serving as chief auditor of Citibank. He was also chief auditor of Smith Barney and managing director of internal audit for Citigroup Latin America.

Paul Wigham joined AIG in 2013 in London as audit managing director for EMEA, then assumed additional responsibility for audit coverage of the global claims and operations function. He moved to New York in 2016 to assume the role of senior managing director for general insurance, which he continues today. Wigham, who has worked in the financial services sector for almost 30 years, has experience across a range of banking, asset management, and insurance businesses, holding senior internal audit roles in New York, London, Ireland, Kuwait, and Saudi Arabia.

Mike Smith has worked extensively with internal audit and SOX departments constantly challenged to do more with less. His passion for using emerging technologies to drive real business results led him to become KPMG's intelligent automation leader for internal audit, serving clients that use robotic process automation, cognitive automation, and artificial intelligence to improve risk, assurance, and cost outcomes. Smith's innovative work to help auditors through every phase of the intelligent automation journey has resulted in time saved, improved assurance, and increased insights. As a frequent presenter and author on the subject of intelligent automation, he enjoys separating fact from fiction using real stories and practical examples.

Wednesday | March 13**8:30 – 9:45 a.m. CST****Sound Bites: Disruptive Technologies and The Impact on Auditing***NASBA Field of Study: Being Finalized**Knowledge Level: Being Finalized***Session Facilitator:**

Harold Silverman, CIA, CRMA, QIAL

Managing Director, CAE Solution

The Institute of Internal Auditors

Disrupting Internal Audit: From Analytics to Assurance

Brian Foster, CIA, CPA

General Manager, Internal Audit

Microsoft Corporation

As you've likely heard, we're in the midst of the fourth industrial revolution, and the pace of change is faster than ever before. Business is changing, and audit along with it. Ten years from now, the internal audit profession will look dramatically different than it does today. Though many audit organizations already do a good job with data analytics, we've only just scratched the surface of how we can (and should) use technology.

In this session, participants will:

- Learn what they should already be doing to prepare for changes in the profession.
- Understand the steps to take to prepare for coming disruption.
- Hear tips on how technology can, and should, be used to provide assurance.

Transforming Internal Audit Using New Technologies

Stephen Mills, CIA, CCSA, ACA

Managing Director

Promontory Financial Group, LLC (an IBM Company)

Emerging technologies represent a transformational opportunity for the internal audit profession to realize the vision of internal audit as a pro-active, insightful, and future-focused activity. The alternative will be to become increasingly irrelevant.

In this session, participants will:

- Learn how new technologies can transform existing practices for risk assessment, audit testing, and reporting.
- Discover how new technologies will impact all facets of an internal audit function, including management, staffing, process, and tools.
- Reinforce the urgency to proactively embrace change.
- Understand the linkage between the use of new technologies and application of the Core Principles for the Professional Practice of Internal Auditing.

Disruptive Technologies and Mitigating Emerging Risks

Christa Steele

CEO, Corporate Board member & Advisor to public and private companies

Owner

ChristaSteele.com

The internal auditor is the first line of defense to the boardroom. The role of an auditor is changing. Learn about what's at stake for you and your company in the digital age. Move from getting educated on new technologies and learning through use cases to demonstrating expertise and leading implementation.

In this session, participants will:

- Walk away with helpful tips for enhancing communication with their board audit chair.
- Be empowered to move beyond monitoring governance, risk, and controls to giving a prognosis.
- Gain insights into earning a seat at the table during strategic planning with their C-suite.

Harold Silverman previously was vice president of internal audit at The Wendy's Company. Prior to Wendy's, he was the vice president of internal audit at Houghton Mifflin Harcourt Publishing Co. Before that, he served as senior manager of internal audit at Raytheon Co. Prior to Raytheon, Silverman was an internal audit manager at PricewaterhouseCoopers, and he gained external audit experience at Arthur Andersen.

Stephen Mills has extensive global experience, having lived and worked in Asia, Europe, and the U.S. As a managing director in Promontory Financial Group's New York office, he advises clients in the areas of internal audit and internal control frameworks, risk management, corporate governance, regulatory relationships, compliance transformation, quality assurance and compliance testing, and regulatory compliance, including BSA/AML and sanctions, mortgage servicing and loss mitigation practices, and model validation. Previously, Mills spent nearly 20 years in global positions with American Express as a senior member of the global internal audit team. He was general auditor of the company's major U.S. and international bank subsidiaries, with responsibility for global internal audit regulatory relationships.

Brian Foster has been with Microsoft nearly 20 years in a variety of roles. In addition to internal audit, he has served as the controller for several of Microsoft's business units, including Office, Windows, Cloud & Enterprise, Devices, and Gaming. Within The IIA, Foster previously served on the Board for the Puget Sound Chapter in North America, and has been serving IIA Global since 2009 on the Professional Issues Committee, the Professional Certifications Board, and currently on the IT Guidance Committee.

Prior to joining Microsoft, Foster was a divisional controller and corporate accounting manager at a leading entertainment and educational software company from 1996 to 1998, and spent 1994 to 1996 with Deloitte and Touche, serving clients in a variety of industries, including technology, retail, manufacturing, food and consumer products, and healthcare.

Christa Steele became the youngest CEO in the U.S. to lead a \$3.5 billion asset size bank with \$500 million in market cap and revenue in excess of \$120 million annually; she improved core earnings 43% in one year, doubled bank value in less than two years, and led the bank's sale for a premium. Steele has since focused on digital technology initiatives. She is a well-known speaker and thought leader of blockchain technology, digital disruption, and why artificial intelligence, big data, and the use of predictive analytics must be considered when evaluating a company's overall digital and corporate strategy. Steele is a partner of an investment bank with ten U.S. locations and serves on the board of several organizations.

Wednesday | March 13**10:15 – 11:30 a.m. CST****Deploying a Disruptive Mindset: Workforce of the Future***NASBA Field of Study: Personal Development**Knowledge Level: Intermediate*

Seth Mattison
Co-founder and Chief Officer
Luminate Labs

We are entering the greatest period of business transformation the world has ever known. The rigid models, historical paradigms, and long-standing rules of engagement and power we've come to count upon for decades are no longer reliable against the winds of change. In their wake, a new future is being created, one fueled by openness, connection, transparency, and shared power. The connected age of the network is upon us. Navigating this transformational shift mandates a new level of personal courage, self-awareness, and influence from leaders today.

In this session, participants will:

- Expand their understanding of the forces impacting the new state of work.
- Be equipped with practical tools and techniques to deepen their connection to lead those around them.
- Amplify their capacity to positively effect change and activate high performance for themselves, their teams, and their organizations.

Seth Mattison is an internationally renowned expert and author on workforce trends, generational dynamics, and business strategy. As Co-Founder and Chief Movement Officer of Luminate Labs, Seth advises many of the world's leading brand and organizations on the key shifts happening around talent management, change and innovation, leadership, and the future of work.

His ideas have been featured in such publications as The Wall St. Journal, Forbes, The Huffington Post, and The Globe and Mail and was recently named to the Editors' Picks for Speakers to Watch in 2017.

For the past decade Seth has shared his insights with thousands of business leaders around the world and has received accolades from many of the world's best brands including: MasterCard, Johnson and Johnson, Microsoft, Kraft Foods, AT&T, PepsiCo, GE Energy, Cisco, State Farm, Merrill Lynch, Dow, and Disney.

Online registration for the GAM 2019 Live Stream is available at www.theiia.org. Please call +1-407-937-1111, or email CustomerRelations@theiia.org for assistance if needed.