# Internal Quality Assessment: Are You Ready?

## Introduction

### Topics and Activities:
- Participant Introductions
- Seminar Preview
- Expectations Check
- Seminar Logistics/Administration and Frequently Asked Questions
- Establish course “Working Agreement”

## Concepts of Quality

### Topics and Activities:
- Internal Auditing Today
- IIA and Quality Assessment Standards
- TQM, ISO, Six Sigma, and SOX impact and implications
- Why the IQA process is important
- Exercise: Initial Self Assessment

## Internal Audit Process Improvement

### Topics and Activities:
- Internal Audit Process and Performance Standards – Overview
- IQA Points of Focus and Benchmarking
  - Managing the Internal Audit Activity – Risk Assessment, Strategic/Operating Plans, and Policies/Procedures
  - Internal Audit Project Delivery – Planning, Performing, Communicating, and Monitoring
- External QA Tools/Lessons Learned
- IQA Application Exercise

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